

# GLOBETROTTING

An Expedition of BBA Travel & Tourism Department

2016-17 Vol V No. 2



Diocesan Society of Education

**Rosary College of Commerce & Arts**

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# Principal's message

Goa with its magnificent natural beauty attract all types of travellers from around the world . The magnificent architectural splendor found in churches, temples, and ancestral houses make Goa favourite destination of tourists. The rich history, culture, art & music is sustained, which makes Goa the Rome of the East. As you travel from urban to rural Goa, you will see its pristine beauty and its rich heritage.

Our students from the department of B.B.A-Travel and Tourism, made a great discovery of rural and hinterland of Goa and found the prestine Goa.

Globetrotting, newsletter of department of Travel and Tourism, brought out by the students of the department is meant to bring out their experiences. I am delighted that students and faculty are bringing out their newsletter.

I congratulate the faculty and the students for their hard work and contribution . I hope and wish that Globetrotting will inspire many young minds.

-Rev. Dr. Simao Diniz  
Principal

## Vision

An educative community marked by justice, co-operation and integrity.

## Mission

To empower young women & men specially the underprivileged as responsive citizens through holistic education



## Department of BBA- Travel & Tourism

### Vision

Community of young people with specialised knowledge, professional skill and managerial acumen contributing towards sustainable growth in the field of travel and tourism.

### Mission

To empower young women and men with analytical and critical thinking ability by providing sound foundation to promote cultural, social, professional and intellectual development.

# YOU HAVE A LOT MORE POWER THAN YOU REALIZE.

When you're young, you often feel powerless. You cannot make big life decisions. You can't drive. You can't choose where you go most of the time. If you're independent and crave autonomy, this lack of control can feel stifling and frustrating. But, the older you get, the more you come to realize that control is less about changing your circumstances and more about changing your attitude. Yes, as a grown-up, you have a lot more say in what you do with your life, but you also have different stressors and unavoidable aspects of life that you have to deal with. The sooner you realize that your power lies not in what you can control externally, but in what you can do with your mindset and attitude, the more in control of your life you become no matter what comes your way.



Edlyn De Souza  
TYBBAT&T

## My Loving Sister



You were born 8-10 yrs before us, you've seen a lot of problems during that time, when we were born you made sure that none of the problems reach us ... and you seen to that our future was problemless .... and you are still working hard for the same. Your determination to success and sacrifices are most valuable, you always stood firm to steady our lives, you always tried to teach us many good things, which we learned, and also ignored as children, we'll always try to grow up through your example. You are the stem of our family tree, you are the potter of our personality.

I don't know about you,...but we are the most luckiest sibling to have a sister like you..., but don't you worry .... we will also try our level best to make you be lucky enough to have siblings like us, though we cannot compete in the same way as you...

But we love you a lot!!!

your loving siblings

Amanda Desouza  
SY BBA T&T

# Talk on Recruitment & Selection

Mr. Johan D'Silva, Senior Executive Human Resource at the Lalit Golf and Spa Resort, Canacona Goa was the resource person invited to interact with the students of TYBBA-T&T. The interaction was on 17th December 2016 from 9:30 am to 11:30 am.

Mr. Johan started the talk by explaining about the different types of employees which included the industrial trainees, apprentice trainees, contract/ outsourced, daily wages/casual, fixed term contract, confirmed and consultants. He gave us a detailed explanation about each of the above.

He also asked us different questions to make the interaction interesting. Mr. Johan told us to write down the two recruitment sources that is internal and external.

Under internal: Job rotation, promotion, referral, trainees

Under external: Walk-ins, referrals, social media.

The next question asked was 'What is more difficult Recruitment or Selection'. Few of the students said recruitment, others said selection. Finally, he corrected us and said that selection is more difficult, i.e. select right person for the right job.

The next topic discussed was recruitment indicators

- HR Budget (Salary/Position)
- Educational Background
- Work Experience
- Industry Experience
- Hobbies
- Part time activities
- Achievements
- Family details

All these factors are important before recruiting new staff.

Interview: People who will be taking the interview Head of the Department (HOD) who will be asking questions regarding the technical aspect. Human Resource Department who will be asking questions regarding the salary, background, behaviour etc.

They are then sent to the General Manager and at the Corporate level.

There are different types of interviews like Panel, Skype, Telephone and Direct.

He also instructed on what to do when the question 'Tell me something about yourself' is asked. Few points to consider are:-

Do not tell about your personal life. Highlight your personal abilities. The different offers are Pre-joining formalities, list of requirements, designation, acknowledgment. Offers are subjected to Reference checks, legal verification, medical fitness, etc.



**Snoviya Rato**  
**TYBBA-T&T**

never let go of your  
**D R E A M S**

# Christ Child Celebration

On 23rd of December 2016 the entire department of BBA (Travel and Tourism) celebrated Christ child. All the students of the department along with the teachers assembled in the first year classroom to exchange gifts and wishes. As the saying goes, everything good starts with a prayer so a small prayer service was conducted by the students. After which we started with the exchange of gifts. There was a small twist to it as we had to introduce our Christ child in an innovated way by describing them in different ways like funny names, characteristics etc. and the rest of the class had to guess their name. This celebration continued for the next one hour.

A lot of things can be learnt from this small celebration. The first very important thing which we learn from this celebration is the bond of togetherness. Christmas is an occasion wherein all come together and celebrate. It also teaches us that Christmas is a time for sharing. It prepares us for the upcoming festival of joy-Christmas.

I have been a part of this Christ child celebration for the last three years. It has been a very good experience as we come together as one family and celebrate. It can be also seen that students from all the classes irrespective of their religion participate enthusiastically in this celebration. This is one of the best celebration which our teachers organize for us. A very good extracurricular activity arranged by our teachers so that the entire department can commemorate the forthcoming season of joy. The main aim of this celebration was to develop a cheerful environment during the festive season of Christmas. As this celebration came to an end, we could see smiles on everyone's faces which tells us that the aim of this celebration is achieved.

**Melissa Pereira**  
**TYBBA-T&T**



## Cleanliness Drive

The students of TY BBA (T&T) were taken for a cleanliness drive at the surrounding area of Davorlim Village Panchayat on 21st of January of 2017. We were a group of 27 students which was further divided into 5 groups. The students were provided with gloves and garbage bags by the Panchayat officials. The main purpose of this project was to spread awareness among people regarding proper disposal of garbage. The drive also aimed at educating the villagers that 'Cleanliness is next to Godliness'. All the students participated very actively in this project and we were able to collect 15 bags of garbage. While on the drive the students encountered a number of villagers who were informed of the hazards of improper garbage disposal. This drive was very helpful for us as we learnt how to serve community in whatever way we can. Community development along with education is very important. This project was also very beneficial to the community as they will be aware of the importance of keeping their surrounding clean.

**Melissa Pereira**  
**TYBBA-T&T**



Garbage collection

# Salad Making



A workshop on salad making was organized for the students of TYBBA Travel & Tourism on 25th January 2017. This workshop was organized as a part of Food and Nutrition subject. The workshop started at 10:00 a.m. during the workshop various salads were prepared by different groups. The salads prepared were

- Group 1 - Chicken Waldorf Salad and Corn Salad
- Group 2 - Afghani Potato Salad and Arabic Chicken Salad
- Group 3 - Russian Chicken Salad and Salsa
- Group 4 - Cottage Cheese Chicken Pineapple Salad and Summer Tomato Pasta Salad

Group 5 - Mexican Salad and Goat Cheese and Beetroot Salad

Group 6 - Chicken and Pineapple Salad and Waldorf Salad

These salads were presented in a very creative way and judged and tasted by the faculty members of BBA (Travel & Tourism). The students were asked about the nutritional value of the salad and were appreciated for their salad preparation methods by the subject teacher Asst Prof Surabhi Gore. All the students actively participated with great enthusiasm in the workshop.

**Ms Suman Kumar**  
**TY BBA T & T**



## Creating Blogging Website

A workshop on Creating "Blogging Website" was held for 2 days by Asst. Prof. Ramakrishna Reddy, BCA department of our college on 24th January and 15th February 2017. He started the workshop by giving us a folder of word press, wherein we had to do the following: The laptop users had to save the word press file in the C drive, than in a folder named Xampp, in Xampp had to save it in a folder named htdocs and rename it. The computer users had to follow a different procedure all together, they had to save the file in the C drive. We had to open a folder 'Wampp' from C drive and find a folder named www, which we had to rename.

After these procedures, the folder was installed and had to open the blog page before which we had to create our own accounts.

Once we were done with the creating of accounts, we were taught how to change the theme of the blog followed by how to post articles and see how they look once they were posted on the main page. Overall it was a very creative and an informative workshop wherein we not only learnt about the reasons we should use the blogs but also we learnt how to use one.

**Ms Marishka Santimano**  
**SY BBA T & T**



# Teenager Orientation Programme



A Teenager Orientation Programme was organized by the students of second year Bachelor of Business Administration- Travel and Tourism from Rosary College of Commerce and Arts along with Fr. Allan Tavares on 17th February 2017. The programme was conducted for the students of standard 9th of St. Joseph High School, Aquem. The objective of the programme was to prepare the students for their tenth standard. The programme began at around 9 a.m. It started with an action song 'I've

Got Joy'. All the students were divided into groups.

All students were told to draw a person and write their hobbies. Later every student had to write/prepare a timetable, their daily timetable. And according to some points such as time for oneself, time for study, time for exercise, also for playing and for some more things they had to prepare a new timetable and also later they had to share the timetable with the group members. The group members had to explain to them what was lacking in it so that they can improve on their daily routine and so that they utilize their time for something productive along with equal time for relaxation and equal time for playing and also study. Two students from each group were made to read their timetable in front of everyone and then we all discussed about it, analyzed it. A short break was given at 11. a.m. Just to come in the field a small football game was played. Also just for the entertainment of the students, the students of travel and tourism performed a danced on the song Fireball. Later every group was given a particular topic on which they had to prepare a role play and compulsorily every student had to take part. The topics were as follows: group 1 – Sharing and Kindness; group2 - Future Dreams and Ambition; group 3 –Learning from Weaknesses; and group 4 – Relationship with One's Family. The students presented the role plays very well. All the events were graded according to performance and discipline. The winner was declared after presenting the role play, The vote of thanks was given by Gery Rodrigues and Fr. Allan Tavares.



**Ms Melisha Fernandes**  
**SY BBA T & T**



## Mocktail Making

On the 3rd of March 2017 a workshop on mocktails was held as a part of Food and Nutrition subject by the students of TYBBA- T & T. All the six groups presented twelve different refreshing mocktails. The Mocktails were classified as aerated and non-aerated.

Group 1- Frozen Strawberry & Tangy Mango

Group 2- Strawberry Delight & Sweet Escape.

Group 3- Blue Lagoon & Fruit Punch.

Group 4- Tropical Breeze & Virgin Mojito

Group 5- Quba Special & Virgin Mojito

Group 6- Chocolate Mock-tini & Cranberry Apple Punch.

These mocktails were presented by using unique garnishes like rim garnish, chopped fruits and much more which were judged and tasted by Assistant Professor Surabhi Gore. All the students participated into the making of mocktails with great zeal and enthusiasm. It was indeed a fun and refreshing session.



**Ms. Suman Kumar**  
**TY BBA T&T**

# Field Trip to MPT



The students of SY BBA T&T were taken to the Mormugao Port Trust along with the faculty member, Ass. Prof. Surabhi Gore on 2nd March 2017. A group of 30 students were taken to the tour. We were welcomed by Mr. Premannand Dhumatkar, the Asst. Traffic Manager. Firstly, we were taken to the Radar Station. Here the executive explained us the various things happening at the radar station like monitoring about the vessels and so on, then he explained us about the berths at the Mormugao Port Trust. He made us aware of the various functions that take place at the radar station. We were shown how the VTMS system operates. He also told us about the various requirements a ship should have before boarding. He also gave us brief information about the Breakwaters.

After that we were taken to berth 10 to see a passenger ship. That day the passenger ship that had arrived was Neo Costa Classica which is a ship of the Costa Company. We got an opportunity to see the passenger vessel.

Thereafter we were shown the different berths among which some of them were shut down, we were then taken to see the cargo

vessels where we saw the vessel that was Stolt Westland Manrova which had phosphorus and a cargo ship called Dragon Sky which was carrying wooden chips which were on berth number 11 and 12.

Overall it was a very good lifetime experience for all the students as we gained a lot of knowledge of the workings of the Mormugao Port Trust.

**Ms Orancy Gomes**  
**SY BBA T & T**



## Field Trip to Goa Dairy Plant

GOA STATE CO-OPERATIVE MILK PRODUCER'S UNION LTD.

On 16th March 2017 the students of TYBBA (T&T) had a field trip to Goa Dairy. Earlier Goa Dairy was a government sector undertaking but now it has become a cooperative. They have 12 Board of Directors and 1 Chairman. Main function of Goa Dairy is to collect milk from the farmers then to process, pasteurise, pack and later market to the consumers. In the day time the processing takes place and it is dispatched at night. They collect 67000 liters milk per day. 12000 to 15000 liters milk is brought from other states like Karnataka and Maharashtra. They are having four type of milk brands namely pasteurised cow milk, full cream milk, standardised milk and toned milk. This milk is distinguished based on their fat content. They also have by-products of milk like curds, lassi, butter, ghee, ice-cream and flavoured milk. If the milk is left then it is processed again. We learned that when there is less of fat in milk than they add fresh cream. It was a great learning experience, we got to learn the overall functioning of a Dairy.



**Ms Viffney Crasto**  
**TY BBA T & T**

# Memories of Childhood

Childhood is the most beautiful of all life's seasons..!

Everyday, every hour there are thousands of children born all over the world, as the saying goes that children born all over the world are the future citizens of tomorrow. A well grown child is like a well blooming flower in the garden. A garden would not be complete without the look of beautiful flowers. When we look at a well nurtured garden with a variety of colorful flowers our mind gets relaxed, no matter how stressed a person can be, this is a similar comparison with a child, a family under all circumstances completes the norms of a family only if it has children. A child in a family changes the mindset of the family and makes them forget all their difficult times and bitter moments.

Sweet are the recollections of the childhood of a man. These fill one's mind with joy when one looks back to the days of childhood. Every child passes its days in the midst of the affection and care of the parents, grandparents, cousins and other dear relations without care and anxieties that do not trouble the innocent mind of a child. All of us have moments in our childhood where we come alive for the first time and we go back to those moments. During childhood we do not have more responsibilities and we all enjoy a lot with our siblings, friends, cousins. I too had a wonderful childhood.

There is always a saying, most childhood days are spent with grandparents, because parents are working the whole day or either busy in getting things done to make a better home. Every wish and want is been fulfilled by my grandparents with whom I spent 19 glorious years. Memories of childhood days spent with grandparents are priceless moments of childhood days. Thus childhood is gifted only once in every person's life, some of the fondest memories gathered through the journey of life are the ones that remind us of childhood, moments of endless laughter, longest chats, naughtiness and the beautiful times shared together, what we remember from childhood remains forever. Memories are the ways of holding on to things you never want to lose.

For me the end of childhood came when the number of candles on my birthday cake no longer reflected my age, around 19 or 20. From then on each candle is on its way to represent an entire decade. I can say that when we are old and failing it is the memories of childhood which can be summoned more clearly. So let our children be of choices rather than chances, because such gaps are uncompromised.



**Gail Gracias**  
**SY BBA T&T**

## My Grandfather

My grandfather is old, But he is more precious than gold,

He does his work all day long, And sings a wonderful song,

He is very smart, And thus very good in art

He teaches me history, And solves a wonderful Mystery.

He is very humble, And does not grumble.

He does all he can, Because he is an intelligent man.

**Kimberly Fernandes**  
**FY BBA T&T**



# Social Etiquette Workshop

On April 4th, 2017, the students of second year BBA- Travel and Tourism attended a workshop conducted by Ms. Caroline Silva. The session started with a brief introduction about social etiquettes and why it is important.



She showed us a video that taught us that others attitude should not affect our personality. Then she dealt with sub topics like telephone etiquettes in which she focused on every aspect from receiving a call to ending it and from casual calling to telephonic interview. A video showed the do's and don'ts of answering a call in a professional environment.

Then we moved on to dinning etiquettes in that we mainly focused on placement of the cutlery and

eating styles. We also discussed about the fork and knife placement while taking a break and when your done with your meal. Further on she spoke about the types of handshakes and how it makes a first impression. There are mainly three types of handshakes that are straight horizontal handshake used in professional situation then is the palm down handshake showing superiority and last is the both hand handshake where the person holds the other person's hand by both his hands which signifies friendship, warmth and comfort. Lastly she dealt with proper grooming both for boys and girls, she explained showing pictures she mostly focused on grooming at workplace.

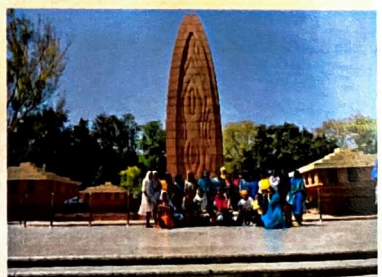
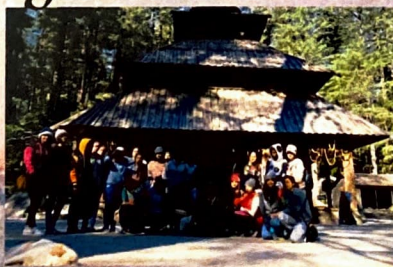
Before ending, she spoke on etiquettes to be followed while visiting public toilets, while on flight and public places, etc.

The workshop ended with a question-answer interactive session between the students and the resource person. It was a wonderful learning experience as the resource person was really successful in taking us to the depth of knowing our etiquettes.



**Amanda De Souza.**  
SYBBAT&T

## Tour To Shimla-Kullu-Manali- Chandigarh-Amritsar 2017



# Tour To North India..!

We the students of SY BBA- Travel & Tourism, from the batch of 2015-18 went on a study tour on 5th April 2017. The main aim of the study tour was to get an outlook and gain practical knowledge of the proposed itinerary. The proposed places of visit were Shimla, Manali, Amritsar and Chandigarh. The commencement of the tour was from Goa

International Airport to Indira Gandhi International Airport in Delhi. The travel by flight gave many of us a first experience, from Delhi onwards we started off by a private bus that escorted us to Kalka railway station. From Kalka we hailed towards Shimla by a local toy train which was for about 3hrs. The Kalka-Shimla route is 96km long, including 103 tunnels except for one which no longer exists. The scenic beauty which starts from Kalka to Shimla is thrilling and wonderful throughout the route. We reached our first destination and checked in at hotel Sukh Sagar, a three star hotel. The places visited in Shimla was mall



road which is famous for shopping of wooden articles, handmade handicrafts, souvenirs, the Christ Church, and Kufri a famous tourist spot in Shimla for horse rides and much more beyond. The following day we were set to

continue our tour to Manali, where in throughout the bus journey we encountered a lot to learn about the living conditions of the natives, old monuments and the roads in particular. We headed to mall road, for shopping in the upper and lower bazaar, the Buddhist Monastery and went on for trekking to Snow Point, Vashisht Kund and lastly the Hadimba Temple, which is the oldest monument of Manali, however we also got acquainted to the locals, experienced activities like wearing of the traditional Manali dress, feeding of the rabbits, sitting on yaks and lots more. On our way to Amritsar we experienced river rafting which was extremely fun for 40 minutes. Likewise we also halted at Manikaran in the Parvati Valley, northeast of Bhuntar in the Kullu District of Himachal Pradesh. We visited a Gurudwara which is famous for its hot water



spring. From here onwards the entire night was spent traveling to Amritsar, where we checked in at the hotel early in the morning and headed to the Golden Temple, Durgiana Temple which was the replica of the golden temple, and the Jallianwala Bagh. We were also fortunate to witness the lowering of the flags ceremony at the Wagah border and lastly we were excited with the opportunity to visit the Amritsar market and have encounter the famous delicacy, the "Punjab Lassi" and finally the last destination was Chandigarh where we got our feet to the tunes of some local music on the specially organized DJ night for the students, and the places explored were the Rock Gardens which portrayed wealth out of waste, the sukhna lake-famous for boating and market complex Sector-17 which was dedicated only for shopping. And finally all good things come to an end, on our return we hailed back by train from Delhi to Goa and reached backon the 15th of April 2017. Overall the tour was very enriching and gainful, there seemed a lot of hurdles and drawbacks, but as the saying goes "after every cloudy rain there appears a rainbow" and so the same was with us, we indeed had a great learning experience throughout the tour, explored places, cultures, people, lifestyle and much more beyond learning and we surely aspire to put all the learning in our future endeavors.



**Gail Gracias**  
**SYBBA-T&T**

# WALL OF FAME

**BBA- Travel & Tourism  
Department**



**Third Year**  
Batch 2014-2017



**Second Year**  
Batch 2015-2018



**First Year**  
Batch 2016-2019

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